

Add the Root Certificate on Adobe Trusted Identities

Some of the Root CA's are included by default in Windows Certificate Store (Trusted Root Certification Authorities) and only a few are included in Adobe Trusted Identities.

Because the Root CA of the signing certificate is not included on Adobe Trusted Identities, the signature is considered "not trusted" (but NOT invalid).

test document[sig]

File Edit View Window Help

At least one signature has problems.

Signatures

Validate All

Rev. 1: Signed by Test Certificate <email@email.com>

Signature validity is unknown:
Document has not been modified since this signature was applied
Signer's identity is unknown because it has not been included in your list of trusted identities and none of its parent certificates are trusted identities.
Signing time is from the clock on the signer's computer.

Signature Details

Last Checked: 2014.12.02 12:45:33 +02'00'

Field: S

Click to

Signature Properties

Signature validity is UNKNOWN.

Summary Document Signer Date/Time Legal

The signer's identity is unknown because it has not been included in your list of trusted identities and none of its parent certificates are trusted identities.

Signed by: Test Certificate <email@email.com> Show Certificate...

Click Show Certificate for more information about the signer's certificate and its validity details, or to change the trust settings for the certificate or an issuer certificate.

Validity Details

The signer's certificate has not been issued by a certificate authority that you have trusted.

The path from the signer's certificate to an issuer's certificate was successfully built.

Revocation checking was not performed.

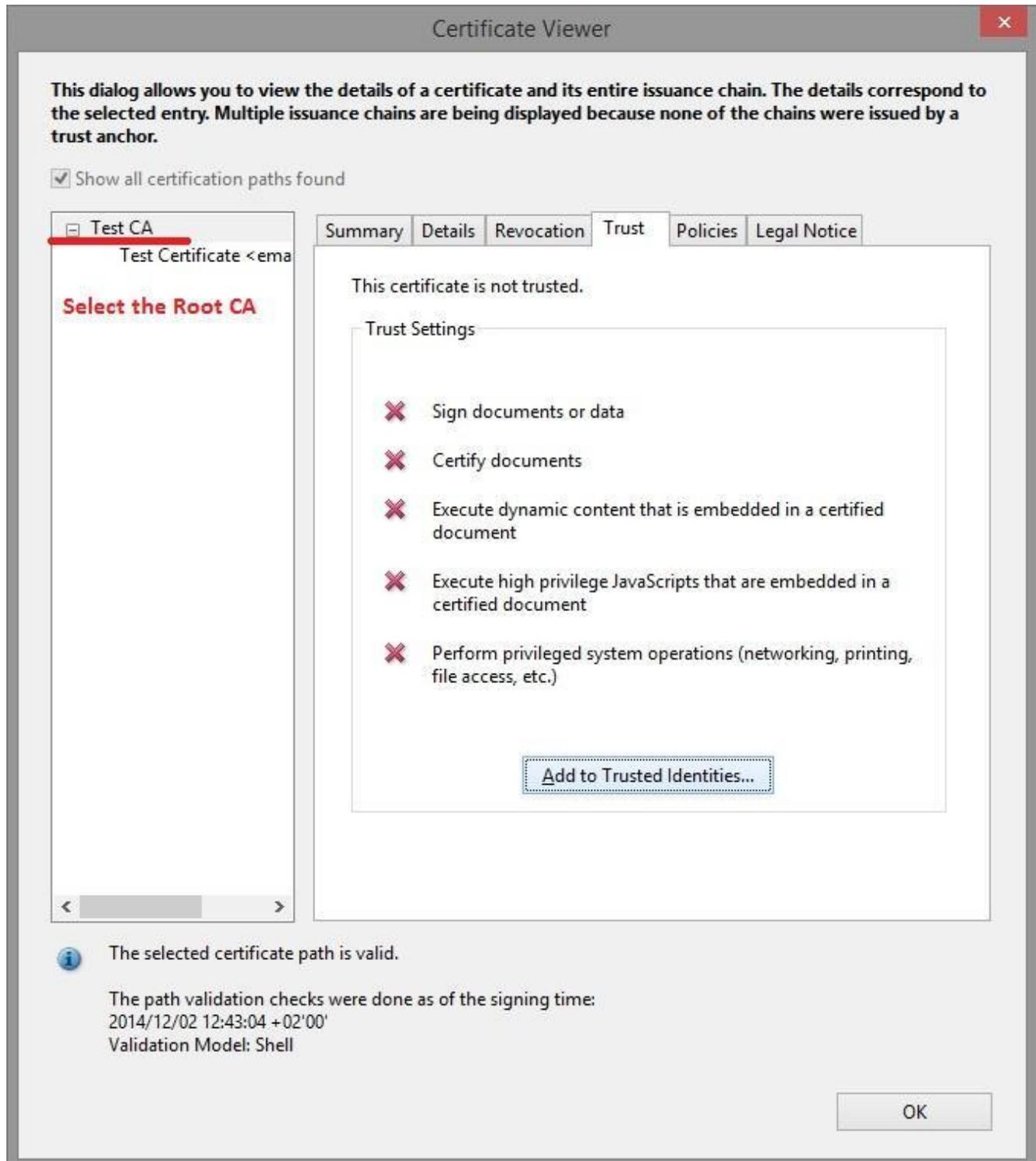
Signer's Contact Information: email@email.com

test Validity unknown Test Certificate

Signature is not trusted

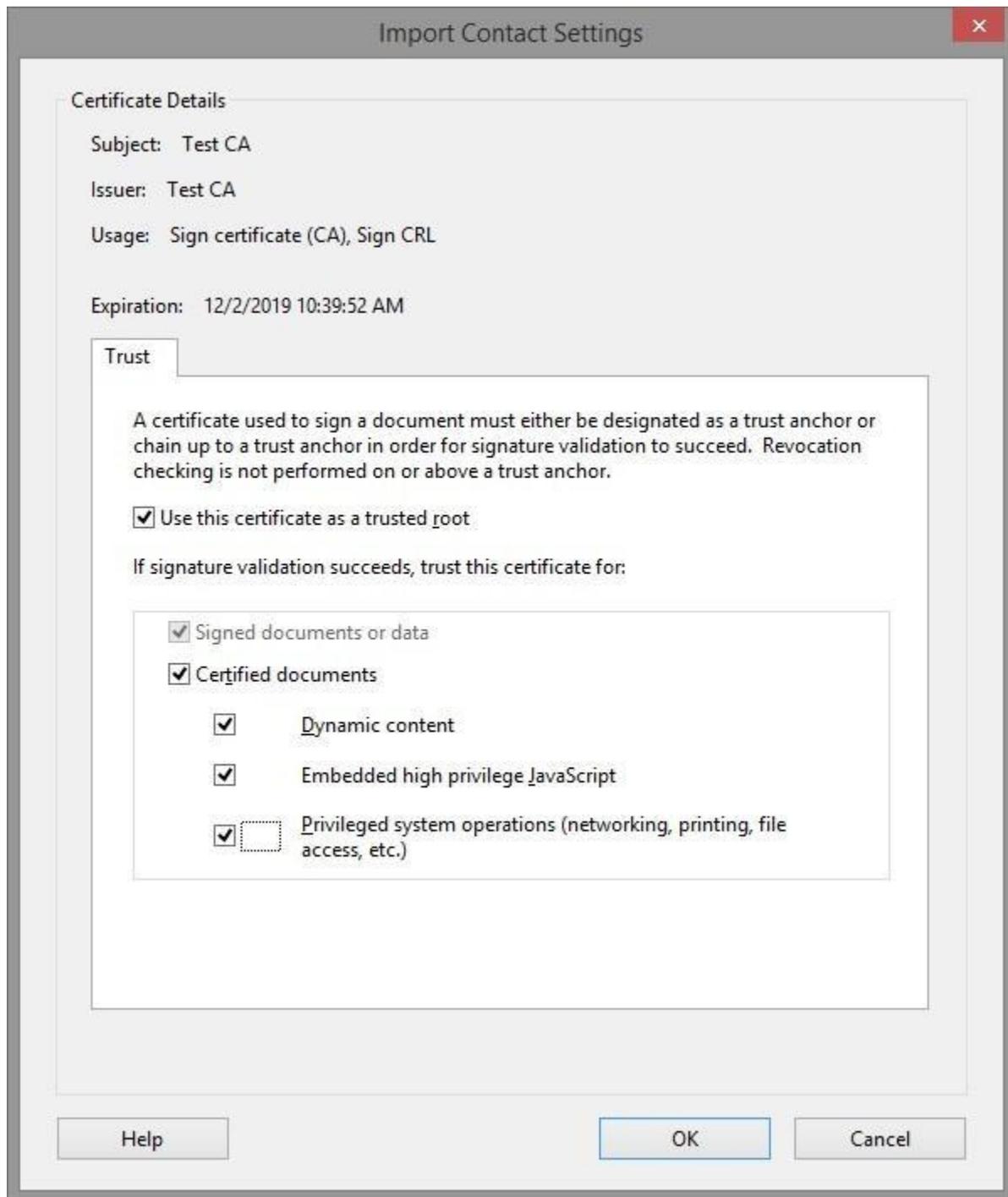
To manually add the Root Certificate on the Adobe Trusted Identities, open the signature properties and click *Show Certificate and select Trust tab*.

Be sure that you have selected the topmost Root Certificate.



Trust a CA certificate

Press *Add to Trusted Identities* tab and be sure you have checked all checkboxes, as below.



Trust a CA certificate

After all dialog boxes are closed and the document is re-opened, the signature is considered Valid.

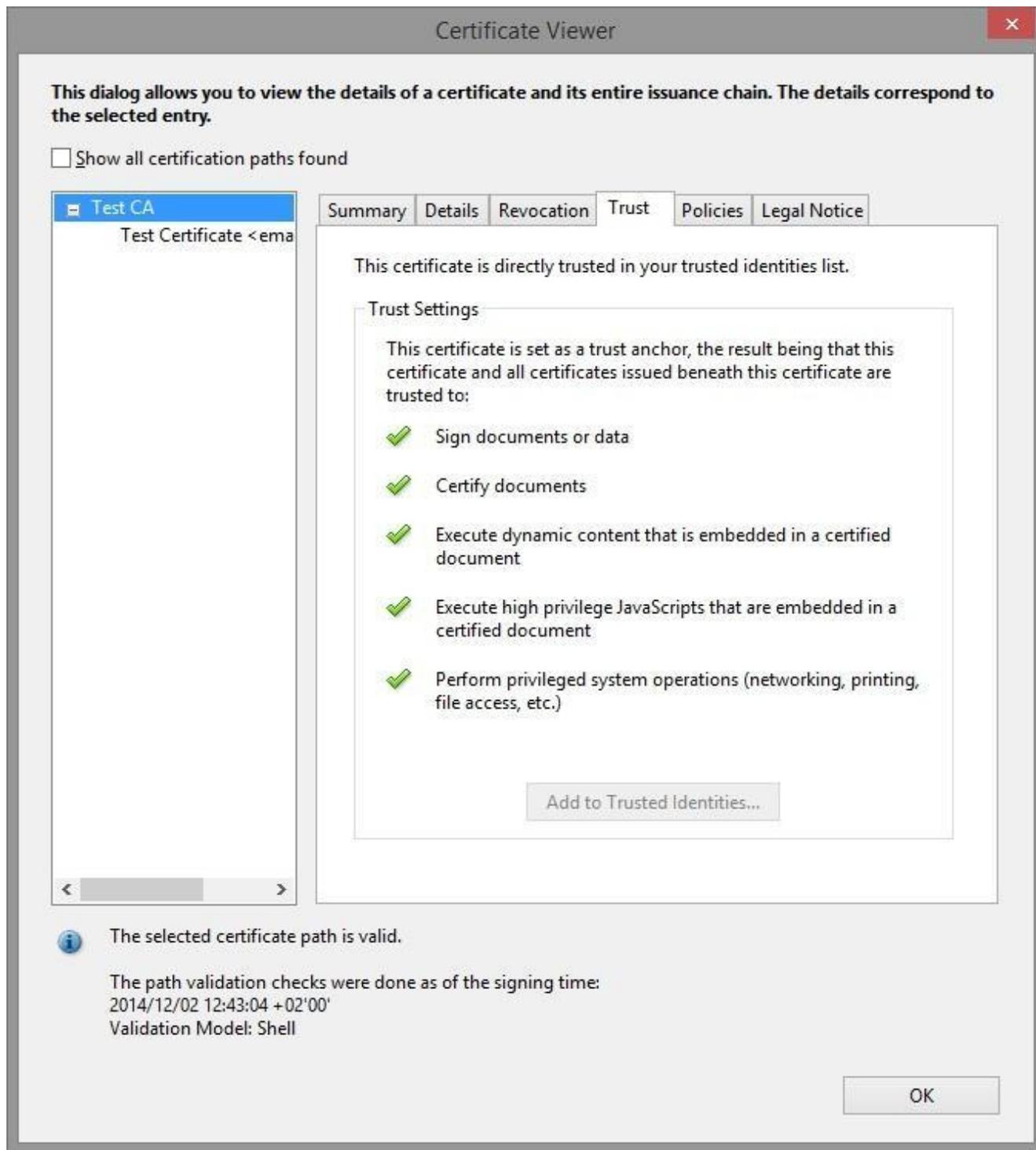
The screenshot displays the Adobe Reader interface for a document titled "test document[signed].pdf". A blue status bar at the top indicates "Signed and all signatures are valid." The left sidebar shows a "Signatures" panel with a list of signatures. The first signature is "Rev. 1: Signed by Test Certificate <email@email.com>". Below this, it states "Signature is valid:" followed by three bullet points: "Document has not been modified since this signature was applied", "Signed by the current user", and "Signing time is from the clock on the signer's computer." Under "Signature Details", it shows "Last Checked: 2014.12.02 12:50:04 +02'00'", "Field: Signature1 on page 1", and a link "Click to view this version".

In the center of the document page, the text "test Signature valid Test Certificate" is displayed with a large green checkmark overlaid on it.

A "Signature Properties" dialog box is open in the foreground. It shows "Signature is VALID, signed by Test Certificate <email@email.com>." The "Summary" tab is active, displaying fields for "Signed by: Test Certificate <email@email.com>", "Reason:", "Signing Time: 2014/12/02 12:43:04 +02'00'", and "Location:". Below these fields is a "Validity Summary" section with three items: a green checkmark for "The Document has not been modified since this signature was applied.", a green checkmark for "The document is signed by the current user.", and a yellow warning triangle for "Signing time is from the clock on the signer's computer."

Valid digital signature

The Root Certificate is now Trusted and all signatures generated with this Root Certificate will be also trusted.



Trusted Root Certificate